

pacific leader **Spotlight** *Continuous Improvement*

Pacific continues to ride the wave in Lean Mail Processing

The Pacific Area recently certified three more Lean Mail Processing (LMP) plants. The plants include:

- Oakland P&DC — Bay-Valley District
- San Jose P&DC — Bay-Valley District
- San Francisco ISC — San Francisco District

This brings the total number of LMP plants in the Pacific to ten, more than any other area to date. The other LMP certified plants include:

- Margaret L. Sellers P&DC — San Diego District
- San Bernardino P&DC — San Diego District
- Sacramento P&DC — Sacramento District
- Santa Clarita P&DC — Sierra Coastal District
- San Francisco P&DC — San Francisco District
- Santa Ana P&DC — Santa Ana District
- Honolulu P&DC — Honolulu District

LMP helps plants reduce cycle time, reduce waste and improve efficiency. As a result, plants see better performance, lowered costs and increased employee satisfaction as their work accomplishes more without wasted effort.

One reason why Pacific Area has been so successful is that LMP is championed by AVP Dean Granholm, Operations Support Manager Greg Graves and spearheaded by LSS Master Black Belt Shawn West as well as current acting coordinator Mia Alfonso.

“Lean Mail Processing makes our plants more efficient than ever,” said Granholm. “Our ability to quickly incorporate the principles of Lean Six Sigma in mail processing operations demonstrates strong leadership, outstanding teamwork and steadfast dedication to our 5Ps — People, Product, Process, Performance and Planning.”

